

Retubing your life tube (Oticon)

Information for patients

This sheet answers common questions about retubing your Oticon life tube. If you would like further information, or have any worries, please do not hesitate to ask your audiologist.

Why do I need to retube my life tube?

It is important that you look after your hearing aid and clean your life tube regularly. This is necessary because over time, the tubing to your hearing aid will become kinked, damaged, or brittle, or may experience a blockage from wax or debris. As a result, your hearing aid may stop working and sound quality will be affected.

Please contact the hospital every four to six months for new tubing and domes if you can retube your hearing aids yourself at home.



1) To start, hold the hearing aid and gently pull the tube from the top of the hearing aid.



2) Once the tube has detached, dispose the old tubing into the bin.



- 3) Then take your new tube and attach it back into your hearing aid and it will click into place.

Contact us

The audiology department can be reached by telephone or email as follows:

Tel: 020 8375 1117 or 020 8216 4912

Email: rf-tr.AudiologyAdmin@nhs.net

More information

For more information about the audiology service at the Royal Free London, please visit our website: www.royalfree.nhs.uk/services/audiology

Your feedback

If you have any feedback on this leaflet or for a list of references for it, please email: rf-tr.communications@nhs.net

Alternative formats

This leaflet is also available in large print. If you need this leaflet in another format – for example Braille, a language other than English or audio – please speak to a member of staff.

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